

We are the DWP National Partnerships and DWP Visiting Service

DWP Partnerships Team aims to develop efficient and effective public services which support the most vulnerable in our communities.

DWP Visiting provides face-to-face contact, through home visits or appointments at suitable premises, for customers who are vulnerable and unable to access the Department's services through any other channel, such as telephony, post or online.

We are also here to help vulnerable people who are unable to access our services independently. Our officers will quickly check your entitlements and complete all the necessary paperwork and forms.

Entitlements that we will help you to apply for are:

- State Pensions
- Pension Credit
- Attendance Allowance
- Disability Living Allowance
- Personal Independence Payment
- Carers Allowance
- Bereavement Benefit
- Housing Benefit
- Council Tax Benefit
- Winter Fuel Payments
- Social Fund (Funeral Payments for example)
- ESA 50 (scribing service only)

If you are unable to access our services independently and would like a home visit for the above entitlements then please contact:

Pension Service: 0845 60 60 265 (Also for Home Visits)

Attendance Allowance / Disability Living Allowance: 08457 123456

Website: www.gov.uk and www.dwp.gov.uk

If you have language difficulties, we will provide assistance for you.

Please note, for security, all our DWP Visiting Officer's carry proof of Identity.